

Repair damaged or defective LCD panels

at a fraction of the cost and
fraction of the time it takes
to replace the LCD panel



Now service departments have a choice: to discard LCD panel units, or repair them. More and more, volume suppliers discover that they get better service, shorter lead time, and reduce costs when they choose to repair LCD panels with HVT.

Hong Video Technology, Inc.

Servicing Display Products Since 1994



HVT offers an alternative to the costly—and sometimes impossible—replacement of damaged or defective LCD panels used in the many high-tech systems that companies and individuals rely on for business and pleasure. Manufacturers, OEMs, and system integrators save 50% or more by outsourcing the repair of damaged or defective LCD panels to HVT, instead of purchasing new LCD panels.

With repair time usually less than 10 days, HVT customers achieve, on average, a 75% improvement in lead-time goals. In addition, the display specialists at HVT are able to customize services that help solve specific display problems. The fast turnaround time coupled with the expertise and dedication of HVT provides customer service rarely experienced in the technical repair industry.



HVT specializes in the repair of “mid-sized” LCD panels. Such LCD panels are critical components of point-of-sale (POS) terminals in retail and hospitality; handheld data collection computers in government, utilities, and inventory applications; medical, scientific and industrial equipment; desktop and portable computers; the navigation systems and instrumentation in cars, boats and planes; and banking ATMs, for example.

Highest-quality repair, guaranteed. By using state-of-the-art, production-quality equipment, repaired units have a consistent high quality and reliability—generally exceeding the original manufacturer’s specifications. Small-volume panels receive the same quality standards as higher-volume panels. All repaired units have a workmanship guarantee.

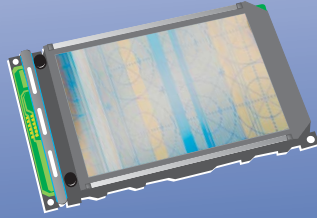
Extend the life of systems beyond manufacturer’s end-of-life support. When a manufacturer discontinues the manufacture and support of an LCD model, replacement of the LCD panel becomes impossible. HVT enables customers to extend the life of existing systems, thereby reducing last-time buys and overall cost of the system, and saving development, production, and training costs of a replacement system. Extensive contacts with parts suppliers throughout Asia and North America enable HVT to repair products past their original manufacturer’s support.

Obtain flexible, customized service via “depot” service. HVT offers a full range of display service capabilities, with the ability to cover all of your in-warranty, out-of-warranty, and end-of-life repair needs. Customers receive cost-saving benefits of our engineering excellence, economies of scale, parts inventory and supply chain management. We customize our service to meet the exact specification of each customer, from receiving through testing, repair, cosmetics, labeling and shipping. As a service partner, HVT can link to your call center and other third-party suppliers, providing seamless integration to existing service departments.



Highly skilled technicians use manufacturing-grade equipment to repair the most popular LCD panels.

Many, but not all, defects or damage can be repaired.



DEFECT	REPAIRABLE
Scratched display	YES
Lines or blocks on screen	YES
Dim display or no display	YES
Uneven brightness	YES
Cell gap separation or pixel defect	YES

Send us your defective LCD panel

Find out for yourself how convenient and reliable LCD repair can be. For new accounts, please call for initial account set-up. The web site www.fpddepot.com contains a complete listing of popular LCD panels that HVT is ready to work on. We are continually expanding our LCD repair capabilities, so contact us if your LCD is not listed. There is no charge for LCD panels that cannot be repaired.

Want to know more about LCD panel repair and your potential cost savings? Visit www.fpddepot.com, or call to arrange a tour of our facilities.



What our customers say about us

Most LCD panel defects are repairable, regardless of panel size or color.

- *“We have an 80% average recovery rate on LCDs. This saves real dollars. It also helps extend the service of product after end-of-life and reduces the cost of last-time buys.”*
- *“HVT provides quality, cost-effective repair of LCDs, and has the knowledge to answer any questions pertaining to the multiple types of LCDs on the market.”*
- *“To support our customers, we had expected to purchase large quantities [of LCD product] with a lead-time of 80 days. HVT offered repair on an as-needed basis; their turn time is averaging 5-7 working days and we have saved over \$150,000 [in first six months, excluding last-time buy] in inventory overhead.”*
- *“In the past, when our company policy was to throw away LCDs, our costs relating to lead time, shipping costs, and required stock levels were a major concern for the entire company. Now, with the HVT solution of servicing the LCD, our turn-around time, cost of repair vs. replacement, and inventory have been cut by an amount that cannot be measured in terms of customer satisfaction.”*
- *“HVT is repairing four different LCD products for us. Their turn-around time is phenomenal!... It’s a pleasure to have such great customer service.”*



Hong Video Technology, Inc. (HVT) is a leader in the display repair industry, helping customers reduce total cost of ownership of displays by providing high-quality repair services as an extension of manufacturer and service departments worldwide.

HVT has earned a solid reputation for reliability and integrity since starting business with CRT monitor display repair in 1994, and expanding since then to service more progressive display technologies such as LCD panels and projection engines.

To maintain HVT's leadership position, in-house engineers continually design, test, and implement new technology and process innovations that advance service offerings and improve quality and efficiency. Customers benefit from cost efficiencies, innovation, and service availability that keeps pace with ever-changing technology. Proprietary testing and reporting mechanisms, and a full range of logistics and inventory offerings, complement repair capabilities to provide customers with a complete solution for LCD panel and other display product services.

With a singular focus on display products, the engineering-driven company is unique in its understanding and expertise of display product business and technology. Manufacturers and systems providers call on HVT to assist in display-related problem solving throughout their product life cycle. For example, HVT provides product testing and engineering, contract assembly (quick-turn prototypes and small run manufacturing), and fulfills ECNs for LCD/FPD display products.

To maintain its high service standards, HVT operates in a climate-controlled facility with Class 100 workstations and Class 10,000 clean room. Highly-trained employees provide quality repair and unmatched customer service.

Top 5 reasons to choose HVT for LCD panel repair (according to our customers)

Red color shifts
intermittently
during operation.
SEND 4 REPAIR

1. Cost-effective
2. Fast turn-around times
3. Quality
4. Professional service
5. Flexibility—willingness to help and work closely with us

To find out more about HVT services, visit www.fpddepot.com.

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